

## Vita

Colleen Woodard is a 30-year federal human resources management (HRM) professional, currently working as an independent consultant in HRM and training with the federal government and is also teaching masters level courses in public administration and HRM at several universities in Washington, D.C. and Virginia. She has gained in-depth technical and leadership experience in complex HRM systems and services through a variety of roles, serving as director and deputy director of HRM, labor relations officer, and senior training and development specialist. She retired from federal government in 1995 as director of HRM for the U.S. Patent and Trademark Office to pursue a doctorate in public administration.

She earned her bachelor's degree in History from Alvernia College in Reading, Pennsylvania, in 1968; her master's degree from Virginia Tech in Adult and Continuous Learning in 1992; the Certificate of Advanced Graduate Study in Public Administration from Virginia Tech in 1997; and, with the acceptance of this dissertation, the Doctor of Philosophy degree in Public Administration from Virginia Tech in 2000. Other awards and recognitions include membership in the Pi Alpha Alpha Public Administration honor society and silver and bronze medals from the Commerce Department for leadership in and contributions to the human resources management programs of the Census Bureau and the Patent and Trademark Office.

Colleen is a Washington, D.C. native and currently resides in Fairfax Station, Virginia, with her husband, Bill. Their three daughters live in Laurel, Maryland, Richmond, Virginia, and Fairfax Station, Virginia.