

# Pre-Course Survey: Demographic Data and Information about the Online Course

Research Number: \_\_\_\_\_

1. What is your current Degree Program or Specialization (major): \_\_\_\_\_  
ACCT      BEHS      BMGT      COMM      CMIS      COMP STUDIES      ENGL  
FSCN      HUMN      MGMT      MGMT STUDIES      PLGL      TMGT\_\_\_\_\_

2. Is this the first online course you have taken? Yes \_\_\_\_\_ No \_\_\_\_\_

3. Why did you register for this course? (Please specify only one answer.)

Specialization (major) requirement  
Specialization (major) elective  
Self-enrichment  
Work related competency  
Other (If other, please explain below

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4. What is the primary reason you elected to take this course in an online format?(Please specify only one answer.)

Course is only offered in online format  
Course was recommended by colleague  
Wanted new experience of taking an online course  
Convenience  
Other (If other, please explain below)

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5. What is your level of computer expertise? (Please check only one box.)

Novice  
Passing Computer Knowledge  
Intermediate  
Expert/MIS Professional

(Over please)

**PRE-COURSE SURVEY cont'd.**

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6. What was your initial experience with loading conferencing software (Tycho)? (Please check only one box.)

- No problems
- Minimal problems (easily resolved)
- Intermediate problems (required over 2 hours with Technical Assistance personnel)
- Technical difficulties still unresolved

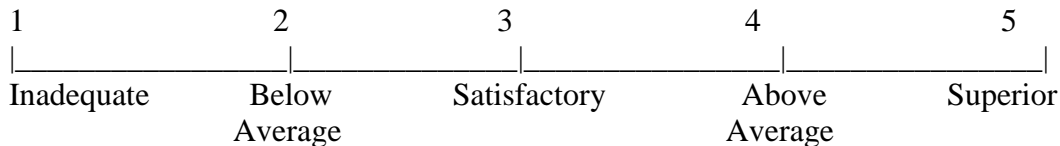
7. Did you receive your login and password for the course within five days of registration?

Yes \_\_\_\_\_ No \_\_\_\_\_

8. How would you rate the level of technical support you received from the Tycho Technical Support personnel?

- Did not require assistance
- Above Average Support
- Satisfactory
- Below Average
- Inadequate support – technical problems still unresolved

9. How would you rate the quality of course materials you received in the “Syllabus Packet”?



10. Gender: Male \_\_\_\_\_  
Female \_\_\_\_\_

**PRE-COURSE SURVEY cont'd.**

**Research Number** \_\_\_\_\_

11. Please specify your age at your last birthday: \_\_\_\_\_

12. What is the ethnic group you most identify with? (**Optional**)

Black            Hispanic        White        American Indian or Alaskan Native  
Asian or Pacific Islander        Multiple Race        Other (Please specify below.)

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