

**Appendix D**  
**SPSS Data Coding Sheet**

*Questionnaire SPSS Variables and Coding*

Question	Variable(s)	Responses	Coding
1	egovfami	Very familiar	1
		Fairly familiar	2
		Just somewhat familiar	3
		Not at all familiar	4
		Not sure	5
2	egovops	Very positive	1
		Somewhat positive	2
		Neutral	3
		Somewhat negative	4
		Very negative	5
		Not sure	6
3	fegoveff	Very positive	1
		Somewhat positive	2
		Neutral	3
		Somewhat negative	4
		Very negative	5
		Not sure	6
4	taxprior	Very high priority	1
		High priority	2
		Medium priority	3
		Low priority	4
		Very low priority	5
		Not sure	6
5	Mestand5	Make them easier to use and understand	1-4
	Mmsecb5	Make them more secure for conducting business	1-4
	Mefind5	Make it easier to find the web site you need	1-4
	Expand5	Expand web sites to include more information and services	1-4
		1=Most important, 2=Important, 3=Less important	
		4=Least important	
6	Pupriv6	Protecting users' privacy	1-4
	Pracce6	Providing access for disabled users	1-4
	Othlan6	Providing services/information in a language other than English	1-4

Question	Variable(s)	Responses	Coding
	Sdirps6	Providing an opportunity to speak directly with a public servant	1-4
		1=Most important, 2=Important, 3=Less important	
		4=Least important	
7	Gaccess7	Greater public access to information	1-4
	Mconv7	More convenient government services	1-4
	Govacc7	Government that is more accountable to its citizens	1-4
	Meceff7	More efficient and cost-effective government	1-4
		1=Most important, 2=Important, 3=Less important	
		4=Least important	
8	Gmisuse8	Government employees misusing personal information	1-10
	Mimper8	Government becoming more impersonal	1-10
	Hacbrk8	Hackers breaking into government computers	1-10
	Hardans8	It will become harder to get an answer	1-10
	Lesspri8	Less personal privacy	1-10
	Lesssrv8	People without Internet access would get less government	1-10
		Service	
		10=Extremely concerned, 1=Not concerned at all	
9	egovprim	Strongly favor	1
		Somewhat favor	2
		Somewhat oppose	3
		Strongly oppose	4
		Not sure	5
10	gender	Female	1
		Male	2
	agerange	18-24	1
		25-29	2
		30-34	3
		35-39	4
		40-44	5
		45-49	6
		50-54	7
		55-59	8
		60-64	9
		65-69	10
		70-74	11
		75 and over	12