

Table 7

Flight Attendants Comments

Key Word/Comment	Frequency	Percentage
<u>Logo</u>	72	24.00
Airline logo embroidered on ties & shirts for identification. Fabric printed with airline logo for accessories and shirts. Logos embroidered on sweaters, jackets, serving garments and polo shirts. Logo and flight attendant wings embroidered on shirts and jackets for identification. Caps with airline logo.		
<u>Shoes & Socks</u>	81	27.00
Females should be allowed to wear trouser socks with slacks. Socks for warmth. Socks for comfort. Walking shoes such as Rockport for support, comfort, and safety. Athletic shoes. Only black color for shoe. Flat shoes only, no requirement for high heels. Comfortable shoes. Loafers for a clean, classic style.		
<u>Summer & Winter weight uniforms</u>	57	19.00
Light colors for summer. Shorts for summer. Short sleeve shirts with epaulets and FA wings for summer. No jackets in summer. Cooler, light weight fabrics for summer. Light weight sweaters for summer. A dress for summer. Heavier fabrics for winter wear. Heavier sweaters for winter wear. Long sleeve cotton knit polos for winter. Winter maternity uniforms. Summer and winter uniforms. Turtleneck shirts for winter. Sweater vest for summer and winter when cool on airplane.		

Table 7 (Continued)

Key Word/Comment	Frequency	Percentage
<u>Accent</u>	25	8.33
Bright colors as trim for accent. Braid on cuffs and collars. Stripes on jacket sleeve cuff. Blouses with embroidered front plackets. Bright colors in scarves for accent. Great buttons. Gold or bright buttons. Colorful trim on jackets. Decorative buttons.		
<u>Style/Fit/Comfort</u>	72	24.00
Variety of styles to fit different body types. More than one length of jackets and skirts. COMFORT!! A comfortable FA is a happy FA. Comfortable and durable. No more men's cut clothing. Unisex items for simplicity. Consistent sizing. Straight shirt tails that can be worn outside of slacks. Loose clothing for comfort. Fuller cut slacks for movement and comfort. More than one style of slacks to fit different body types. A variety of sweaters and tops. Waist band with gathers for ease. More casual and comfortable fit. Nothing restricting. Variety of sizes for tall, average and petite. Consider multiple figure types. Looser fit but tapered. Action pleats in shirts and jackets for movement. Not revealing. Full linings in slacks, skirts and jackets.		

Table 7 (Continued)

Key Word/Comment	Frequency	Percentage
<u>Fabric</u>	43	14.33
More cotton in polyester/cotton blends. Higher quality cotton fabrics. Higher quality knit fabrics. More durable knit and woven fabrics. Better construction. Dark colors for stains and slimming. Variety of fabrics, more transitional fabrics. Better fabrics. Comfortable fabrics. Summer and winter weight fabrics.		
<u>Pockets</u>	15	5.00
Bigger, better, deeper, and more pockets. Pockets inside jackets for pens, ID's, and papers. Security pockets with zippers and flaps. Deeper pockets in slacks and jackets. More functional pockets.		
<u>Safety</u>	15	5.00
Flat shoes for safety. Heels are a safety hazard. FA's should be required to wear uniforms during recurrent training while performing safety procedures. There is no way of knowing if the uniforms restrict ability to perform safety procedures during an emergency. They are not tested. Skirts, shorts and hose are a safety hazard. Ties and scarves are a safety hazard. Less jewelry and no necklaces. Jewelry is a safety hazard. Safety and comfort should be first consideration in uniform.		
<u>Accessories</u>	12	4.00
No neck accessories. Neck tab only neck accessory. No jewelry. Bright scarves and hair bows for accent in accessories. Hat. Button covers for blouse and jackets.		

Table 7 (Continued)

Key Word/Comment	Frequency	Percentage
<u>Miscellaneous comments</u>		
Prefer a professional image.		
Would like to wear a 3 piece suit.		
Image is important.		
There was a 2 piece dress that was comfortable, but it was made of an ugly fabric. Let's have that in a nice fabric that we can mix and match.		
Keep it simple. To many choices present an unorganized appearance throughout the airline.		
Need one central location on site to purchase uniforms. The mail order system is poor.		
Would prefer to have uniform to try on before buy. No more mail order.		
This is a dirty job, why can't we wear jeans and a t-shirt or sweatshirt. More suitable.		
Sweatsuits would be the ideal winter uniform with running shoes.		
<i>Note:</i> Percentages are based on the total number of respondents (300) and do not equal 100% because all respondents did not comment while some respondents made more than one comment.		