

References:

Abbott, C. (1994). Performance measurement in library and information services. London: Aslib.

American Library Association (1997). Roads to learning: The public libraries' learning disabilities initiative. Chicago: ALA.

American Library Association. (1995). Standards for university libraries: Evaluation of performance. Chicago: ALA.

American Library Association. ASCLA. Technology access and assistive technology. Chicago: ALA. http://www.ala.org/ascla/ada_access.html

American Printing House for the Blind. <http://www.aph.org>

American Research Libraries. (1991). Library services for persons with disabilities. SPEC kit #176. Washington, D.C.: Office of Management Systems.

The Americans with Disabilities Act 42 U.S.C.A., 12101 et seq. (b) (4) Title II, 42 U.S.C. 12131-12165 (1990). P.L. 101-336.

Andranovich, G. (1995). Developing community participation and consensus: The Delphi Technique. Los Angeles: California State University.

Aristotle. (1991). On rhetoric: A theory of civic discourse. G. Kennedy (Ed.) New York: Oxford.

Armstrong, J. (1985). Long-range forecasting: From crystal ball to computer (2nd ed.). New York: Wiley.

Ascher, W. & Overholt, W. (1983). Strategic planning and forecasting: Political risk and economic opportunity. New York: Wiley.

Assistive Technology Act of 1998. (P.L. 105-394).

http://frwebgate.access.gpo.gov/cgi...skb/wais/data/105_cong_public_laws

Bailey, R. (1989). Human performance engineering, (2nd ed.). Englewood Cliffs, NJ: Prentice Hall.

Batavia, A. & Hammer, G. (1990). Toward the development of consumer-based criteria for the evaluation of assistive devices. Journal of Rehabilitation Research, 27, (4), 425-436.

Bennett, G. (1961). By human error: disaster of a century. London: Seeley.

Berliss, J.R. (1993). Checklist for making library automation accessible to disabled patrons.

http://www.trace.wisc.edu/docs/accessible_library.txt?learning+disabilities+libraries

Bowker, R. (1999). Complete directory of large print books and serials. New York: Cahners.

Bowra, C. (1957). The Greek experience. London: Barnes & Noble.

Bradburn, N. & Sudman, S. (1979). Improving interview method and questionnaire design. San Francisco: Jossey-Bass.

Brotege, R. & Kennedy, J. (1974). Human smoking studies, acute effect of cigarette smoking on brain wave alpha rhythm. Brown & Williamson Tobacco Corporation Research & Development Department.

Brown & Williamson Archives. <http://www.library.ucsf.edu/search/>

Camel (1947-48). Brown & Williamson archives.

<http://www.library.ucsf.edu/search/>

Cerf, C. & Navasky, V. (1998). *The experts speak: The definitive compendium of authoritative misinformation*. New York: Villard.

Closing the Gap Exhibitor's List. <http://www.closingthegap.com>

Coates, J. (1975). Review of the Sackman report. *Technology Forecasting & Change*, 7 (2). New York: American Elsevier.

Combs, L. (1985). *Education in the year 2035—A Delphi study to identify possible futures of the public secondary school*. Doctoral dissertation, Virginia Polytechnic Institute & State University.

Cook, A. & Hussey, S. (1995). *Assistive technologies: Principles and practice*. St. Louis, MO: Mosby.

Cooperative Institutional Research Program (1995). *College freshmen with disabilities: A statistical profile*. Washington, D.C.: American Council on Education.

Cox, J. (1996). *Your opinion please: How to build the best questionnaires in the field of education*. Thousand Oakes, CA: Corwin Pr.

Creswell, J. (1998). *Qualitative inquiry and research design: Choosing among five traditions*. Newbury Park, CA: SAGE.

Creswell, J. (1994). *Qualitative & quantitative approaches*. Newbury Park, CA: SAGE.

Cutler, M. (April 14, 1954). *The New York Times*.

Cyphert, F. & Gant, W. (Fall, 1970). The Delphi Technique: A tool for collecting opinions in teacher education. *Journal of Teacher Education*. 21 (3), 417-425.

Dalkey, N. (1975). Toward a theory of group evaluation. In Linstone, H. & Turoff, M. (Eds). The Delphi Method: Techniques and applications. London: Addison-Wesley.

Deines-Jones, C. (1999). Access to library internet services for patrons with disabilities: Pragmatic considerations for developers. Baton Rouge, LA: East Baton Rouge Parish Library. <http://www.rit.edu/~easi/itd/itdv02n4/article5.html>

Deines-Jones, C. & Van Fleet, C. (1995). Preparing staff to serve patrons with disabilities: A how-to-do-it manual. How-to-Do-It Manuals for Librarians, Vol. 57. New York: Neal-Schuman.

Delbecq, A., Van de Ven, A. & Gustafson, D. (1975). Group techniques for planning: A guide to nominal group and Delphi processes. Glenview, IL: Scott, Foresman & Co.

Dempsey, T. (1918). The Delphic oracle. London: Oxford.

Denzin, N. & Lincoln, Y. (1994). Qualitative research methods. Newbury Park, CA: SAGE.

Dequin, H., Schilling, I. & Huang, S. (1988). The attitudes of academic librarians toward disabled persons. The Journal of Academic Librarianship, 14 (1), 28-31.

Dobbert, M. & Kurth-Schai, R. (1992). Systematic ethnography: Toward an evolutionary science of education and culture. In LeCompte, Millroy, Preissle (Eds.). The Handbook of Qualitative Research in Education. San Diego: Academic Pr.

Donley, M. (1990). Report of the faculty research initiative grant: Learning-disabled students and academic library services. (ERIC Document Reproduction Service No. ED 351-051).

Dunlap, B. (1999). Librarians attitudes toward disabilities. Unpublished master's thesis. Kent State University.

Elkind, Jerome. (1998). Computer reading machines for poor readers. Portola Valley, CA: Lexia Institute. Report #9801.

Fink, A., Kosecoff, J., Chassin, M, & Brook, R. (1984, Sept.). Concensus methods: Characteristics and guidelines for use. American Journal of Public Health, 74 (9), 979-983.

Fortune, J. (Personal communication, June 2, 1999).

Fowler, F. & Mangione, T. (1990). Standardized survey interviewing: Minimizing interviewer-related error. Applied Social Research Methods Series, Vol. 18. Newbury Park, CA: SAGE.

Frey, J. & Fontana, A. (1993). The group interview in social research. In Morgan, D. (Ed.). Successful Focus Groups: Advancing the State of the Art. Newbury Park, CA: SAGE.

Galvin, J. & Scherer, M. (1996). Evaluating, selecting, and using appropriate assistive technology. Gaithersburg, MD: Aspen.

Gardner, J. & Ellis, D. (1998). Teaching new student seminars: Classroom strategies for student retention. University of South Carolina: National Resource Center for The Freshman Year Experience and Students in Transition.

Gods & Goddesses: A treasury of deities & tales from world mythology. (1996).
Hallam, E.(Ed.). New York: Macmillan.

Gordon, T. & Helmer-Hirshberg, O. (1966). Report on a long-range forecasting study. In Gordon & Helmer-Hirshberg (Eds.). Social Technology. New York: Basic Books.

Gordon, M.& Keiser, S. (1998). Underpinnings. Accommodations in higher education under the Americans with Disabilities Act. New York: Guilford.

Green, K. (1998). Campus computing 1998: The national survey of desktop computing in higher education. Encino, CA: Campus Computing.

<http://www.ericir.syr.edu/Projects/Campus> computing/

Gup, B. (1979). Begin strategic planning by asking three questions. Managerial planning, 35, 28-31.

Gustafson, J. & Langan, K. (1990). Academic library services and the learning disabled college student. (ERIC Document Reproduction Service No. ED 333-899).

Helmer-Herschberg, O. (1966). The use of the Delphi Technique in problems of educational innovations, P-3499. Santa Monica,CA: The RAND Corporation.

Heuper, W. (April 14, 1954). The New York Times.

Higgins, E. & Raskind, M. (1997). The compensatory effectiveness of optical character recognition/special synthesis on reading comprehension of postsecondary students with learning disabilities. LD: A Multidisciplinary Journal, 8:75-87.

Higher Education Research Institute (1998). Higher Education Research Institute Report. Washington, D.C.: HERI.

Hilton-Chalfen, D. (1992, Nov./Dec.). Information technology, campus libraries, and patrons with disabilities: Emerging issues and access strategies. EDUCOM Review, 27 (6), 47-49.

Horn, L. & Berktold, J. (1999, May 17). Students with disabilities in postsecondary education: A profile of preparation, participation, and outcomes. Washington, D.C.: National Center for Education Statistics.

Huang, S. (1989). Reference services for disabled individuals in academic libraries. The Reference Librarian, 25/26, 525-539.

Hyman, W., Miller, G. & O'Brien, E. (1988). Evaluation of rehabilitation devices. In ICAART Proceedings, Montreal, 188-189.

Jones, T. (1980). Options for the future: A comparative analysis of policy-oriented forecasts. New York: Praeger.

Judd, R. (1972, July). Forecasting to consensus gathering: Delphi grows up to college needs. College & University Business. 53(1), 35-38 and 43.

Karp, R.S. (1991). Library services to individuals with learning disabilities. In Karp, R. (Ed.) Library services for disabled individuals. Boston: G.K. Hall.

Kennedy, G. (1991). On rhetoric: A theory of civic discourse. In Kennedy, G. (Ed.) Introduction. New York: Oxford.

Kramer, H. (1999). University assistive technology survey. Boulder, CO: University of Colorado.

Lawrence, E. (1980). Application of the Delphi Technique in determining automotive technologist curriculum content. Doctoral dissertation, Virginia Polytechnic

- Leahy, W. (1955). Memoirs, Vol. 1: Year of Decisions. Garden City, NY: Doubleday.
- Lenn, K. (1996). Library services to disabled students: Outreach and education. Reference Librarian, 53 (1), 13-25.
- Lenn, K. (1993). Climbing the mountain: The ADA & libraries. Wilson Library Bulletin, 68 (4), 36-39.
- Lewis, D. (1984). Characteristics of selected Delphi studies and their perceived impact in higher education. Doctoral dissertation, University of Florida. Ann Arbor, MI: University Microfilms International, Order No. DA842938.
- Lincoln, Y. & Guba, E. (1985). Naturalistic Inquiry. Newbury Park, CA: SAGE.
- Linstone, H. (1975). Eight basic pitfalls: A checklist. In Linstone & Turoff (Eds.). The Delphi Method: Techniques and Applications. (p. 418). London: Addison-Wesley.
- Linstone, H. & Turoff, M. (1975). General applications: Policy Delphi. In Linstone, H. & Turoff, M. (Eds.). (pp. 311-229). The Delphi Method: Techniques and Applications. London: Addison-Wesley.
- Lucky Strikes. (1930). Brown & Williamson archives.
- McGuire, J., Anderson, P. & Shaw, S. (1997). Guidelines for Documentation of a Specific Learning Disability. Storrs: University of Connecticut Program for College Students with Learning Disabilities.
- McNulty, T. (personal communication, March 12, 1999).
- McNulty, T. & Suvino, D. (1993). Access to information: Materials, technologies, and services for print-impaired readers. LITA Monographs, Vol. 2. Chicago: ALA.

Mendle, J. (1995). Library services for persons with disabilities. Reference Librarian, 49/50 (5), 105-121.

Michael, R. (1988, May). Library services for LD college students. Academic Therapy, 23 (5), 529-532.

Moore, C. (1987). Group techniques for idea building. Applied Social Research Methods Series, Vol. 9. Newbury Park, CA: SAGE.

Morgan, S. (1995). Performance Assessment in Academic Libraries. New York: Mansell.

The New Oxford Annotated Bible with the Apocryphal/Deuterocanonical Books. (New Revised Standard Version). (1991). Roland Murphy & Bruce Metzger (Eds.) Oxford: Oxford University Pr.

Oxford Dictionary of Philosophy. (1994). Blackburn, S. (Ed.). Oxford: Oxford University Pr.

Palomba, C. & Banta, T. (1999). Access Essentials: Planning, Implementing, & Improving Assessment in Higher Education. San Francisco: Jossey-Bass.

Patton, M. (1990). Qualitative Evaluation and Research Methods (2nd ed.). Newbury, CA: SAGE.

Philip Morris. (1948). <http://www.library.ucsf.edu/search/>

Plato. (1990). Ethics. In Magill, F. (Ed.). Masterpieces of World Philosophy. New York: Harper & Collins.

Plato. (1957). Laches. In Bowra, C. (Ed.). The Greek Experience. New York: Barnes & Noble.

Polanin, W. (1990). Technical core competencies for computer integrated manufacturing technicians. Doctoral dissertation, University of Illinois at Urbana-Champaign.

Pontau, D. (1996). Lessening stumbling blocks to retention through accessible libraries. In Linda Walling (Ed.) Hidden abilities in higher education: New college students with disabilities. University of South Carolina: National Resource Center for the freshman year experience and students in transition.

Raskind, M. & Higgins, E. (Jan.-Feb.1998). Assistive technology for postsecondary students with learning disabilities: An overview. Journal of Learning Disabilities, 31 (1), 27-40.

Rehabilitation Act of 1973, P.L. 93-112, 26 September 1973, Section 504. 29 U.S.C. Sections 791 and 794.

Reilly, V. (1997). Essential standards for institutional self-evaluation of the Americans with Disabilities Act. Doctoral dissertation, Virginia Polytechnic Institute & State University.

Rennie, D. (1981). Consensus statements. New England Journal of Medicine, 304, 665-666.

Robinson, V. (Jan.-Feb.,1997). Methodology and the research-practice gap. Educational Researcher, 27 (1), 17-26.

Rojewski, J. & Meers, G. (1991). Directions for future research in vocational special needs education. Urbana-Champaign: University of Illinois, Campus Research Board.

- Rosenbaum, J.(1991). The pedagogical Delphi.
http://www.ithaca.edu/computing/ce..._Tools/rosenbaum/papers/delphi.htm
- Rossmann, G. & Wilson, B. (1985). Numbers and words: Combining quantitative and qualitative methods in a single large-scale evaluation study. Quality and Quantity, 28, 315-327.
- Rothstein, L. (1994). College students with disabilities: Litigation trends. The Review of Litigation, 13, 425-445.
- Sackman, H. (1976). Toward more effective use of expert opinion: Preliminary investigation of participatory polling for long-range planning, P-5570. Santa Monica, CA: The RAND Corporation.
- Scheele, D. (1975). Reality construction as a product of Delphi interaction. In Linstone, H. & Turoff, M. (Eds.), The Delphi Method: Techniques and applications. Boston, MA: Addison-Wesley.
- Scheibe, M., Skutsch, M. & Schofer, J. (1975). Experiments in Delphi Methodology. In Linstone, H. & Turoff, M. (Eds.). The Delphi Method: Techniques and Applications. London: Addison-Wesley.
- Scherer, M.(1991). Matching person and technology. Rochester, NY: Author.
- Scott, S. (personal communication, March 23, 1999).
- Seamans, N. (personal communication, February 4, 1999).
- Seelman, K.(Feb. 1, 1999). Tech Act Project Directors Meeting.
<http://www.ncddr.org/speeches/RESNA.html>
- Spector, P. (1992). Summated rating scale construction: An introduction. Applied Social Research Methods Series, Vol. 82. Newbury Park, CA: SAGE.

Stag, R. (1983). Method A study of an Arkansas community college general education and business core curriculum using the Delphi. Doctoral dissertation, The University of South Dakota.

Stewart, D. & Shamdasani, P. (1980). Focus groups: Theory & practice. Applied Social Research Methods: Vol. 20. Newbury Park, CA: SAGE.

Switzer, T. (1994, Fall). The ADA: Creating positive awareness and attitudes. Library administration & management. 8 (4), 205-207.

Tanner, C. & Stone, C. (Mar. 1, 1998). School improvement policy: Have administrative functions of principals changed in schools where site-based management is practiced? Educational Policy Analysis Archives, 6 (6), 1-21.

Turroff, M. & Hiltz, S. (1996). Computer based Delphi processes. In Adler & Ziglio (Eds.). Gazing into the oracle: The Delphi Method and its application to social policy and public health. London: Kingsley.

University of Illinois, Champaign-Urbanna. (1999).

<http://www.eskimo.com/~jlubin/disabled/computers.htm>

Van de Ven, A. (1974). Group decision making and effectiveness. Organization and the Social Sciences, 5(3).

Vaughn, D. (1996). The challenger launch decision. Chicago: University of Chicago Pr.

Velleman, R. (1990). Meeting the needs of people with disabilities: A guide for librarians, educators and other service professionals. Phoenix, AZ: Oryx.

Viceroy. (1939-1949). <http://www.library.ucsf.edu/search/>

Waetjen, W. (1991). A research agenda for technology education. The Technology Teacher, 51(2), 3-4.

Wainwright, E. & Dean, J. (1976). Measures of adequacy for library collections in Australian colleges of advanced education: Report of a research project conducted on behalf of the Commission on Advanced Education: Vol. 2. Perth: Western Australia Institute of Technology.

Walling, L. (personal communication, March 24, 1999).

Webb, E., Campbell, D., Schwartz, R., & Sechrest, L. (1966). Unobtrusive Measures: Nonreactive Research in the Social Sciences. Chicago: Rand McNally.

Weingand, D. (1997). Customer Service Excellence: Concise Guide for Librarians. Chicago: ALA.

Weingand, D. (1998). Future-driven library marketing. Chicago: ALA.

Weingand, D. (1990). The invisible client: Meeting the needs of persons with learning disabilities. Reference Librarian, 31, (5), 77-88. Wicklein, R. (1993, Fall).

Weingand, D. (personal communication, March 29, 1999)

Welty, G. (1971). A critique of some long-range forecasting developments. Bulletin of the International Statistical Institute, 44 (2), 403-408.

White, H. (1985). Library Personnel Management. New York: G. K. Hall.

Wicklein, R. (1993, Fall). Identifying critical issues and problems in technology education using a Modified-Delphi Technique. Journal of Technology Education, 5 (1), 1-14.

Wright, C. & Davie, J. (1991). Serving the disabled. New York: Neal-Schuman.

Zargari, A., Campbell, M. & Savage, E. (1999). Determination of curriculum content and requirements for a Doctor of Philosophy degree program in industrial technology. <http://borg.lib.vt.edu/ejournals/JITE/v32n4/zargari.html>

Ziniewicz, G. (1996). Wisdom and dialectic.
<http://www.fred.net/tzaka/wisdom.html>