

**THE CREATION AND APPLICATION OF
AN EVALUATION PROCESS
FOR A TEEN SHELTER**

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(ABSTRACT)

This study examines a collaborative creation and application of an evaluation process for a teen shelter. An independent researcher collaborated with the key administrators of a teen shelter to create an agency-specific evaluation process that gathered both quantitative and qualitative data from three separate participant groups: teen clients of the shelter, their parents, and the staff who work at the shelter.

Results of the creation process indicate that collaborating with key administrators is imperative when developing agency-specific evaluations with the goal of program improvement. Application results indicate that the clients and staff at this particular shelter felt the program was very helpful. Responses included participants' ideas as to what was helpful and what aspects of the program made the experience beneficial. Participants offered positive feedback about the effective aspects of the program, as well as suggestions for improving some weaker aspects of the program. Shelter administrators were pleased with the evaluation process and results and were enthusiastic about applying the results toward program improvement.

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