

Katie Hooper

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Interview

Name of Interviewee: Alice Lee

Occupation: Student Programmer-in house keeping for the Greek community.

Employer: Virginia Tech

1. Where are you originally from and what did your parents do for a living?

Originally I am from Narrows, Virginia and my father was a worker at a plant, and my mother...she was in nursing.

2. How long have you worked at your current job? A little over three years.

3. What would you consider to be the most difficult part of your job? And how do you cope with it? The most difficult part of the job? I guess I don't know, the most difficult part of the job seems to be when I am pulled from the job...pulled to campus.

4. Why don't you like it? It is real hectic. And most of the time its because of their staff, in the summertime. We are pulled to help them but they don't get pulled to help us.

5. How are you and your coworkers treated by the students? The university? Real good.

6. What is the best part of the work you do? Being able to talk to you guys, the students, I really enjoy talking to you all.

7. Do you feel like you have a good relationship with the students on campus? Yes, I do.

8. What kind of characteristics or personality traits do you think people that have your job or might be interested in applying for your job should have? They have to be people persons or person people, whatever. Uh they've got to be able to get along with people, enjoy working with the public, and have lots of patience.

9. Are there any challenges in supporting your family? If so, what are they? Financially.

10. What is something that you wished people understood about your job? I guess that there's a lot to it. There's more than what you would guess to it. And that's there not enough hours in the day to get it all done. Like it should get done...
11. What made this job appealing when you applied and accepted the position? Being able to try to be on my own without being supervised, you know we don't have a supervisor looking over our shoulder all the time, they trust you enough to go ahead and do your job.
12. Does this job ever interfere with your life? No.
13. What would you change about your job, if anything? The pay.
14. What would you consider to be the best part of your job? Being able to talk to you all
15. Can you describe a normal or typical day? Typical Day: Check the building take out the trash, start sweeping...cleaning with brooms, check the laundry, steps, then there's mopping and we vacuum, start cleaning the rooms, we do the bathrooms, then there's dustin' and we keep a check out on things on the outside. And uh the windows. There's a lot more stuff that we do.
16. Anything out of the ordinary that normally doesn't happen or an interesting story that you would like to share? Deal with Ruth (other housekeeper), I had planned her wedding all summer trying to finally get her married.
17. Are you and your workers on friendly terms, have you been able to develop good relations with them? For the most part you can get along with anyone.
18. Do you have anything else that you would like to share? Not that I know of.

After the interview, discussion:

Ruth's wedding

-Ruth got her hair permed and it looked so nice. She needs it, it looks real good. But then she cut it. I could have killed her. She chopped at it and then I had to work at it. It looked alright for the wedding. I wish I could get my hair permed.

Ruth and I are real close. Lots of times we'll work on the houses together, we do the common rooms first, it's easier, faster with a partner. This way too you get to talk, it helps pass the time. We take our fifteen minute break at ten. We are good friends because we work a lot together.

Tech gave us lots of interviews and a background check. Makes me feel good to know that I passed. It's safer this way too. The school treats us real well