

Tending the Fire of Service: An Empirical Study of Strategies for
Integrating Volunteer and Career Firefighters

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Dissertation submitted to the faculty of the Virginia Polytechnic Institute
and State University in partial fulfillment of the requirements for the degree
of

Doctor of Philosophy
In
Public Administration/Public Affairs

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December 7, 2012
Alexandria, Virginia

Keywords: Emergency Management, Volunteer, Strategies, Public Service
Motivation

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FW: : Request to Cite Strategic Plan

1 message

Jones, Susan <JonesS@chesterfield.gov>
To: nheffern@vt.edu

Wed, Dec 12, 2012 at 3:26 PM

Dear Ms. Heffern:

Chief Senter approves the plan being cited in your thesis.

Much success with your paper.

Susan P. Jones, Administrative Assistant
Chesterfield County Fire and EMS
P.O. Box 40
Chesterfield, Virginia 23832
Telephone: [804.748.1912](tel:804.748.1912)
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joness@chesterfield.gov

From: Birt, Lynn **On Behalf Of** Fire Front Desk
Sent: Wednesday, December 12, 2012 1:13 PM
To: Jones, Susan
Subject: FW: Request to Cite Strategic Plan

From: Natalie Heffernan [<mailto:nheffern@vt.edu>]
Sent: Wednesday, December 12, 2012 12:18 PM
To: Fire Front Desk
Subject: Request to Cite Strategic Plan

Chief Senter:

I am preparing to publish my research paper for Virginia Tech and I am interested in citing the strategic plan (Planned Improvements of Combination Systems- Version 10/10) that you provided at our interview.

It was very helpful in describing the challenges and benefits in improving combination systems. Could I get your permission to cite it in my paper?

Many Thanks and I appreciate your consideration of this request,
Natalie Heffernan