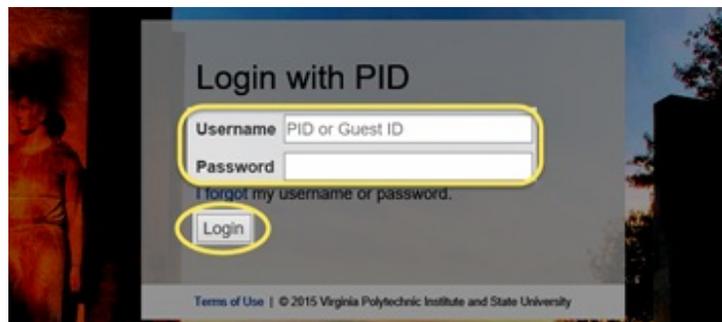


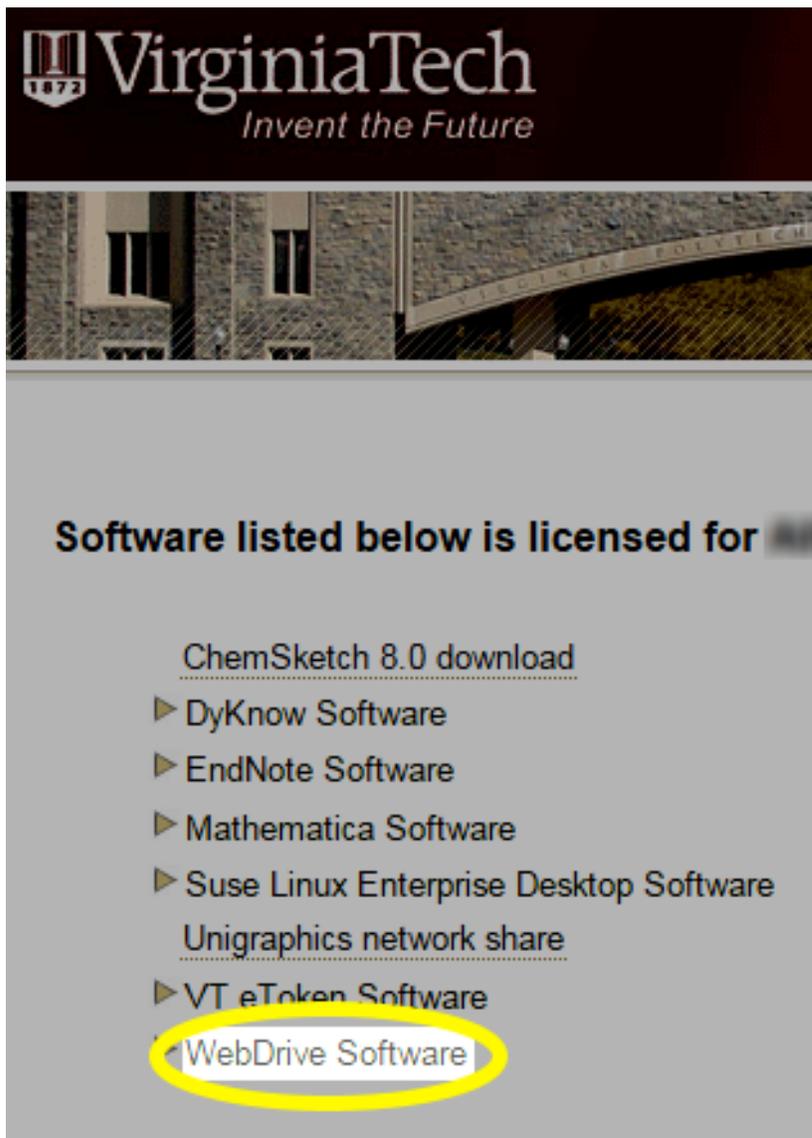
## Question:

How do I download and install WebDrive for Windows?

## Answer:

1. Go to the [Network Software](#) page.
2. Type your PID and PID password.
  - A. In the **Username** text box, type your PID, which is the first part of your @vt.edu email address.  
(If you do not know your PID, follow the instructions at [Forgot PID](#).)
  - B. In the **Password** text box, type your PID password.  
(If you forgot your password, follow the instructions at [Forgot PID Password](#).)
  - C. Click the **Login** button.
3. Follow the on-screen instructions to either:
  - **Enroll in [2-factor authentication](#)**, or
  - If you have previously enrolled in 2-factor authentication, complete authentication with your second factor.  
(For more information and instructions on 2-factor, see the [University 2-Factor Authentication](#) Web site.)
4. Click the **WebDrive Software** link.

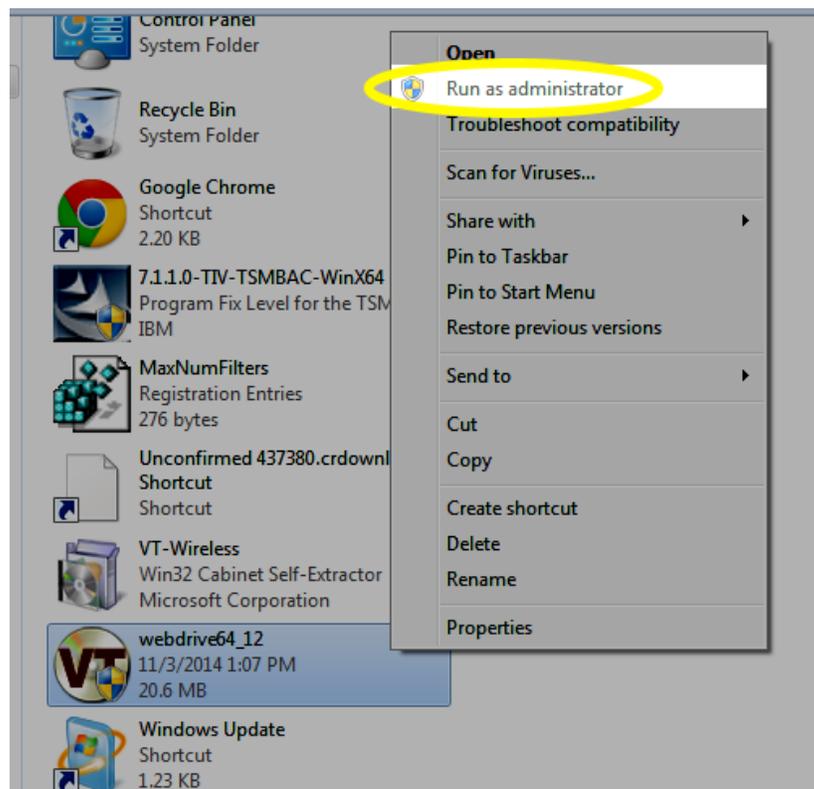




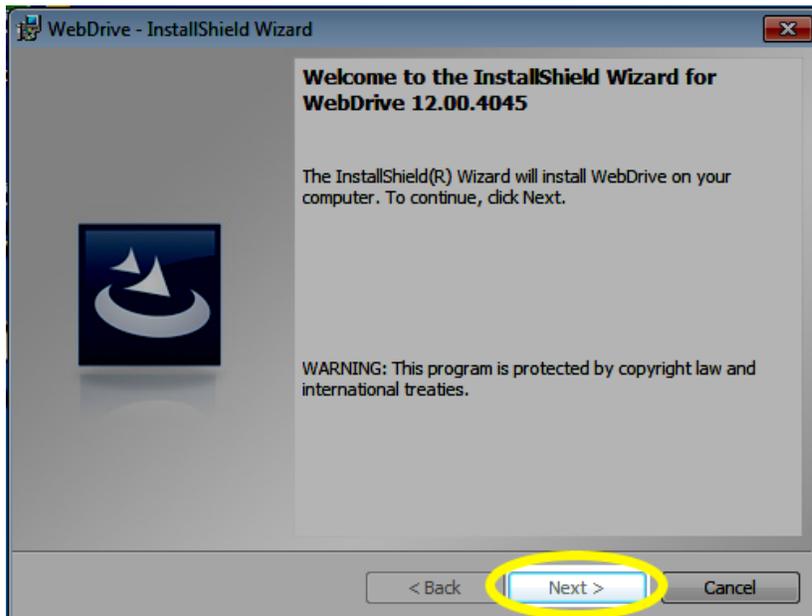
5. Under **WebDrive Software**, choose the version of Windows you are using.  
(To determine this, see [How to Determine Whether a Computer is Running a 32-bit Version of the Windows Operating System](#).)
  - If you are using a 32-bit version of Windows, click the **WebDrive XX 32-bit for Windows download** link, where XX will be replaced with the current version number of the program.
  - If you are using a 64-bit version of Windows, click the **WebDrive XX 64-bit for Windows download** link, where XX will be replaced with the current version number of the program.
6. After reading the agreement, place a check in the **Yes, I agree** check box.
7. Click the **Accept Agreement** button.
8. Click the **Download WebDrive XX YY-bit for Windows download - webdriveYY\_XX.exe** link. XX will be replaced with the current version number of the program, and YY will be replaced with 32 or 64.



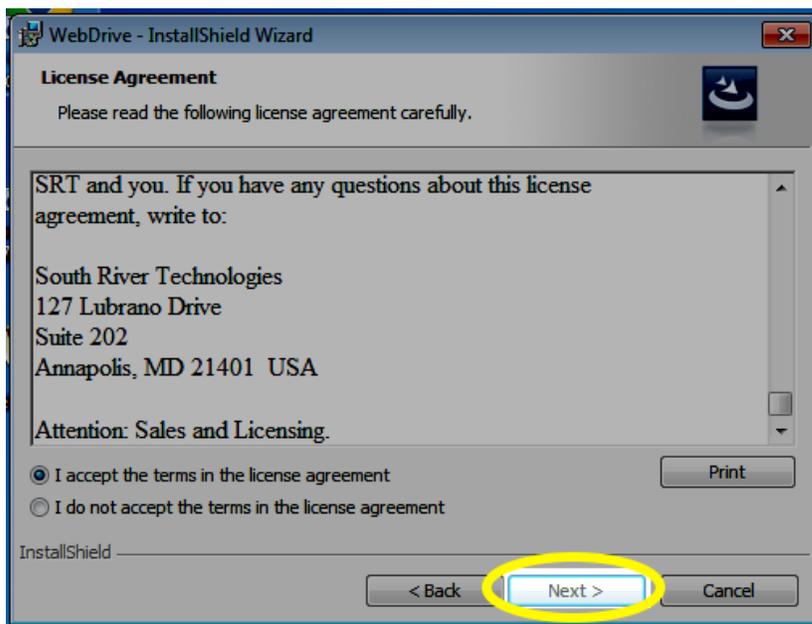
9. If prompted, save the file to your computer.
10. When the download is complete, run the installer file.
  - A. In Windows Explorer or File Explorer, right-click the file you just downloaded.
  - B. Select **Run as administrator**.



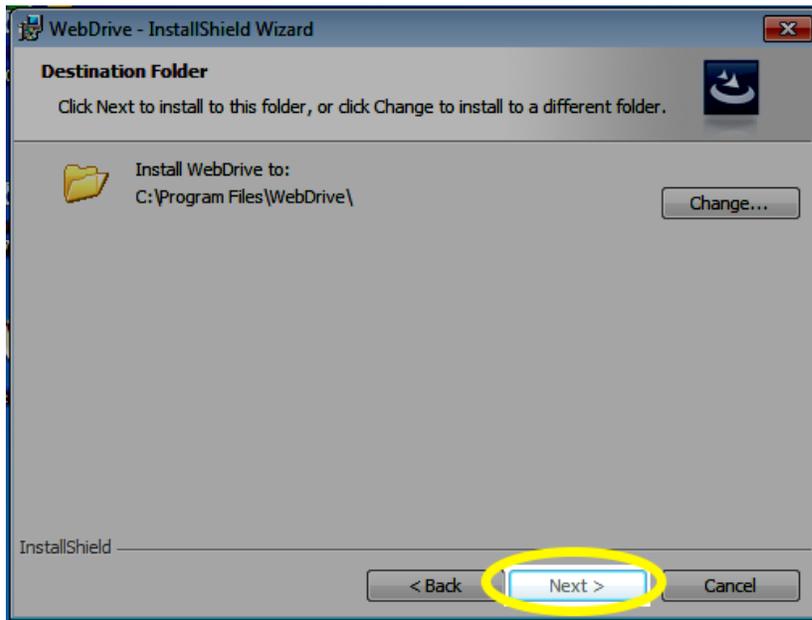
- C. In the user account control window, click the **Yes** button.
11. If prompted to confirm that your use of the software adheres to the Virginia Tech Acceptable Use Policy, click the **Yes** button.
12. Click the **Next** button.



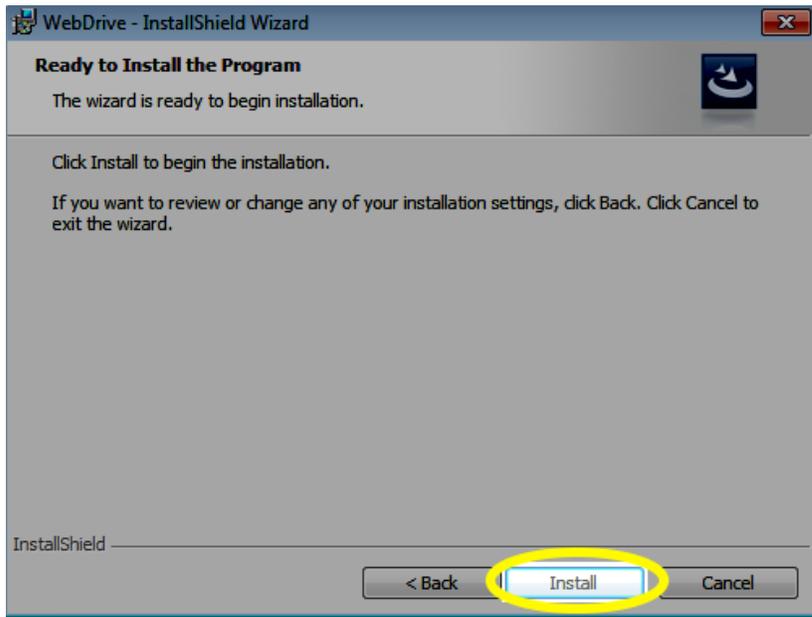
13. After reading the license agreement, click the **Next** button.



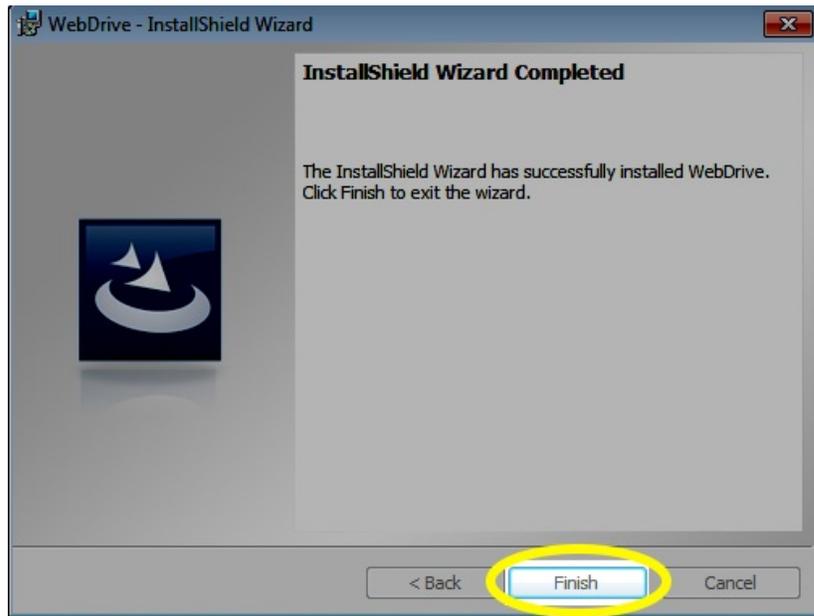
14. To accept the default installation location, click the **Next** button.



15. Click the **Install** button.



16. When the installation is complete, click the **Finish** button.



17. If prompted to restart the computer, click the **Yes** button. Your computer will automatically restart.