

RAW DATA (TABLE 4.1)

S O U R C E	F/ S/ C L	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																				QUAL OF SVC	NOTES	#						
					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	=/-/nc		
1	S	1998	Virginia	Chris. Newport Univ							N																		n/c	Landscaping	1		
1	S	1998	Virginia	Chris. Newport Univ								N																	-	Housekeeping	2		
1	S	1998	Virginia	Chris. Newport Univ								Y																	+	Printing	3		
1	S	1998	Virginia	Clinch Valley College																										n/c	Electrical work	4	
1	S	1998	Virginia	Clinch Valley College																										+	Carpet cleaning	5	
1	S	1998	Virginia	College of William & Mary																										-	Trash disposal	6	
1	S	1998	Virginia	D of Ag &Consumer Svcs																										n/c	Gypsy moth trapping	7	
1	S	1998	Virginia	D of Conservation																										-	Computer svcs	8	
1	S	1998	Virginia	D of Crim Just Svcs																										+	Data base devel	9	
1	S	1998	Virginia	D of Empl Rltns Cnsrs																										n/c	Mediation training	10	
1	S	1998	Virginia	D of Forestry																										+	Cold storage rep/maint	11	
1	S	1998	Virginia	D of Forestry																										+	Pinecone picking	12	
1	S	1998	Virginia	D of Forestry																										n/c	Prep. stewardship plans	13	
1	S	1998	Virginia	D of Forestry																										+	Seedling delivery	14	
1	S	1998	Virginia	D of Forestry																										n/c	Coordination of volunteers	15	
1	S	1998	Virginia	D of Game & Fish																										n/c	Magazine Sub Rnwl	16	
1	S	1998	Virginia	D of Game & Fish																										n/c	Big game ck stn dist	17	
1	S	1998	Virginia	D of Hist Resources																										n/c	Confed Cemetery Mgt.	18	
1	S	1998	Virginia	D of Juvenile Justice																										+	Substance Abuse svcs	19	
1	S	1998	Virginia	D of Juvenile Justice																										n/c	Food service	20	
1	S	1998	Virginia	D of Labor & Industry																										n/c	Supply	21	
1	S	1998	Virginia	D of Labor & Industry																										n/c	Duplication	22	
1	S	1998	Virginia	D of Mines																										+	Title searches	23	
1	S	1998	Virginia	D of Motor Vehicles																										n/c	Data Entry	24	
1	S	1998	Virginia	D of Motor Vehicles																										n/c	Groundskeeping	25	
1	S	1998	Virginia	D of Motor Vehicles																										n/c	Signage	26	
1	S	1998	Virginia	D of Motor Vehicles																									+	Driver Improv Clinic	27		
1	S	1998	Virginia	D of Motor Vehicles																									+	Security	28		
1	S	1998	Virginia	D of State Police																									n/c	Printing	29		
1	S	1998	Virginia	Dept of Accounts																									+	Payroll	30		
1	S	1998	Virginia	Dept of Gen Svcs																									+	Courier services	31		
1	S	1998	Virginia	Dept of Gen Svcs																									n/c	Small construction/remodeling	32		
1	S	1998	Virginia	Dept of Gen Svcs																									+	Sample kit prep 4 lab analysis	33		
1	S	1998	Virginia	Dept of Info Tech																									+	Delivery of computer reports	34		

RAW DATA (TABLE 4.1)

S O	F/ S/ C L	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																				QUAL OF SVC =/-/nc	NOTES	#			
1	S	1998	Virginia	Dept of Info Tech	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
1	S	1998	Virginia	Dept of Info Tech																								+	Storing computer tapes	35
1	S	1998	Virginia	Dept of Taxation																								+	Reducing inventory	36
1	S	1998	Virginia	Dept of Treasury																								+	Bank courier svcs	37
1	S	1998	Virginia	Frontier Culture Museum																								n/c	Auction running	38
1	S	1998	Virginia	Frontier Culture Museum																								+	Landscaping	39
1	S	1998	Virginia	Frontier Culture Museum																								n/c	Fundraising	40
1	S	1998	Virginia	George Mason Univ																								+	Security	41
1	S	1998	Virginia	George Mason Univ																								+	Mail svcs	42
1	S	1998	Virginia	George Mason Univ																								+	Parking services	43
1	S	1998	Virginia	George Mason Univ																								+	Housing mgt	44
1	S	1998	Virginia	George Mason Univ																								+	Publication design	45
1	S	1998	Virginia	George Mason Univ																								+	Travel mgt	46
1	S	1998	Virginia	George Mason Univ																								+	Univ activities scheduling	47
1	S	1998	Virginia	Gunston Hall																								+	Groundskeeping	48
1	S	1998	Virginia	James Madison Univ																								n/c	Mail svcs	49
1	S	1998	Virginia	James Madison Univ																								n/c	Chartered bus service	50
1	S	1998	Virginia	James Madison Univ																								n/c	Printing	51
1	S	1998	Virginia	Jmstown/Yrktn Fndtn																								+	Recycling/ disposal	52
1	S	1998	Virginia	Longwood College																								+	Custodial svcs	53
1	S	1998	Virginia	Marine Resrcs Comm.																								n/c	Secretarial Svcs.	54
1	S	1998	Virginia	Marine Resrcs Comm.																								n/c	Marine Repair	55
1	S	1998	Virginia	Mary Washington Clg																								+	Lockbox svcs	56
1	S	1998	Virginia	Mary Washington Clg																								+	Postal	57
1	S	1998	Virginia	Mary Washington Clg																								+	Copying	58
1	S	1998	Virginia	Norfolk State																								+	Billing svcs	59
1	S	1998	Virginia	Norfolk State																								+	Radio Stn prevent maint	60
1	S	1998	Virginia	Norfolk State																								+	HVAC maint & svcs	61
1	S	1998	Virginia	Norfolk State																								+	HVAC prev maint	62
1	S	1998	Virginia	Old Dominion Univ																								+	Pre-sort mail	63
1	S	1998	Virginia	Old Dominion Univ																								+	Dining svcs	64
1	S	1998	Virginia	Old Dominion Univ																								+	Car rental svcs	65
1	S	1998	Virginia	Radford University																								n/c	Irrigation sys maint	66
1	S	1998	Virginia	Radford University																								-	Janit. Svcs (residence halls)	67
1	S	1998	Virginia	Radford University																								-	Janit. Svcs (McGuffey hall)	68

RAW DATA (TABLE 4.1)

S O	F/ S/ C L	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																				QUAL OF SVC	NOTES	#						
					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	=/-/nc		
1	S	1998	Virginia	Radford University														Y											+	Student health services	69		
1	S	1998	Virginia	Radford University																										+	Office supplies	70	
1	S	1998	Virginia	Science Museum of VA							N																			+	Groundskeeping	71	
1	S	1998	Virginia	Univ of VA	Y		Y																						+	Forms	72		
1	S	1998	Virginia	Univ of VA																									n/c	Computer Maint Upgrade	73		
1	S	1998	Virginia	Univ of VA																									+	Housekeeping	74		
1	S	1998	Virginia	VA Commonwealth U	Y		Y																						+	Mail svcs	75		
1	S	1998	Virginia	VA Commonwealth U																									+	Bookstore	76		
1	S	1998	Virginia	VA Commonwealth U																									+	Dental	77		
1	S	1998	Virginia	VA Commonwealth U																									n/c	Transportation	78		
1	S	1998	Virginia	VA Commonwealth U																									+	Office supplies	79		
1	S	1998	Virginia	VA Commonwealth U																									+	Printing	80		
1	S	1998	Virginia	VA Comunity. Coll Sys		N					N								Y										n/c	Bookstore (Wytheville)	81		
1	S	1998	Virginia	VA Comunity. Coll Sys																									n/c	Groundskeeping	82		
1	S	1998	Virginia	VA Comunity. Coll Sys																									n/c	Housekeeping	83		
1	S	1998	Virginia	VA Dept of Trans																									n/c	Warehousing	84		
1	S	1998	Virginia	VA Employment Comm	Y				Y																				+	Data dissemination (fax)	85		
1	S	1998	Virginia	VA Employment Comm			Y	Y																					n/c	Data entry	86		
1	S	1998	Virginia	VA Employment Comm				Y																					n/c	Transcribing	87		
1	S	1998	Virginia	VA Employment Comm																									n/c	Warehousing	88		
1	S	1998	Virginia	VA Military Inst																									n/c	Trash svc	89		
1	S	1998	Virginia	VA Museum of Fine Arts		N																							-	Info tech	90		
1	S	1998	Virginia	VA Museum of Fine Arts							Y																		-	Groundskeeping	91		
1	S	1998	Virginia	VA Museum of Fine Arts							Y																		-	Mechanical/Electrical	92		
1	S	1998	Virginia	VA Museum of Fine Arts																									+	Photography	93		
1	S	1998	Virginia	VA Museum of Fine Arts																									+	Security	94		
1	S	1998	Virginia	VA St Univ		Y																						+	Bookstore	95			
1	S	1998	Virginia	VA St Univ		Y																						+	Computer Center	96			
1	S	1998	Virginia	VA St Univ				Y																				+	Food service	97			
1	S	1998	Virginia	VA Tech (VPI)																								+	Custodial svcs	98			
1	S	1998	Virginia	VA Tech (VPI)																								+	Laundry	99			
1	S	1998	Virginia	VA Tech (VPI)																								+	Food warehouse dist	100			
1	S	1998	Virginia	VA Tech (VPI)																								+	Central stores/ofc supplies	101			
2	L	1988	20 L.A. cities	Various	n/c																							n/c	Payroll	102			

RAW DATA (TABLE 4.1)

S O	F/ S/ C L E	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																								QUAL OF SVC =/-/nc	NOTES	#	
					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z		
2	L	1988	20 L.A. cities	Various							n/c																		n/c	Street Tree Maintenance	103	
2	L	1988	20 L.A. cities	Various							Y																		n/c	Turf Maintenance	104	
2	L	1988	20 L.A. cities	Various								Y																	n/c	Asphalt overlay	105	
2	L	1988	20 L.A. cities	Various								Y																	n/c	Street Cleaning	106	
2	L	1988	20 L.A. cities	Various								Y																	n/c	Traffic Signal Maintenance	107	
2	L	1988	20 L.A. cities	Various									Y																n/c	Janitorial Services	108	
2	L	1988	20 L.A. cities	Various										Y															n/c	Residential refuse collection	109	
3	L	1991	32 Localities	Wastewater plants																									n/a	Waste water plant construction	110	
4	F	2002	Treasury	ATF							n/a																		+	Positive IT results; unreliable \$ data	111	
4	F	2002	HHS	CMS							n/a																		+	Positive IT results; unreliable \$ data	112	
4	F	2002	Treasury	Departmental Offices							n/a																		+	Positive IT results; unreliable \$ data	113	
4	F	2002	Defense	DLA							n/a																		+	Positive IT results; unreliable \$ data	114	
4	F	2002	NASA	NASA							n/a																		+	Positive IT results; unreliable \$ data	115	
4	F	2002	Peace Corps	Peace Corps							n/a																		+	Positive IT results; unreliable \$ data	116	
5	L	?	Scottsdale, AZ	Fire Department																										+	Better fire protection at lower costs	117
6	F	2001	OPM	Investigative Services																										+	Background investigations	118
7	S	1999	States	Various state prisons																									n/a	Adult male prisons	119	
8	L	1998	Phoenix, AZ	District Attorney																									n/a	Public defender	120	
8	L	1998	Phoenix, AZ	Fire Department																									n/a	Billing and collection services	121	
8	L	1998	Phoenix, AZ	Public Works																									n/a	Landfill Operations	122	
8	L	1998	Phoenix, AZ	Public Works																									n/a	Refuse collection	123	
8	L	1998	Phoenix, AZ	Street Transportation																									n/a	Landscape Maint	124	
9	L	2001	SanDiegoCounty	Information Technology																									+	Outsourced entire IT function	125	
10	L	2001	Wisconsin	452 WI. cities & villages																									-	82 municipal services	126	
11	L	1993	Localities	271 water utilities																									n/a	238 public, 33 private H2O utils	127	
12	F	1995	Navy	Center for Naval Analysis																									-	Jet maintenance	128	
13	L	1995	Localities	30 Large cities in US																									n/a	Bus transportation	129	
14	L	1986	5 Localities	Tidewater VA																									n/a	Bus trans replaced with taxis	130	
15	F	1981	Gen Svcs Admin	4 GSA Regions																									n/a	GSA overpays by 50%	131	
16	F	1983	Army	Stewart Sub-post																									n/a	Maintenance	132	
16	F	1983	Army	West Point																									n/a	Custodial services	133	
16	F	1983	Army	West Point																									n/a	Laundry/dry cleaning	134	
16	F	1983	Army	West Point																									n/a	Refuse collection	135	
17	F	1985	Air Force	AF Academy, CO																									n/a	Commissary	136	

RAW DATA (TABLE 4.1)

S O U R C E	F/ S/ C L E	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																				QUAL OF SVC =/-/nc	NOTES	#					
					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z		
17	F	1985	Air Force	Eglin AFB, FL											n/a		N											n/a	Photo lab, AV svcs, library svcs	137		
17	F	1985	Army	Fort Dix, N.J.														Y											n/a	Laundry/dry cleaning	138	
17	F	1985	Army	Fort Leavenworth, KS														Y											n/a	Packing and crating	139	
17	F	1985	Army	Fort Monmouth, NJ																									n/a	Motor vehicle maintenance	140	
17	F	1985	Army	Fort Riley, KS																									n/a	Test examiner/proctor services	141	
17	F	1985	Air Force	Hill AFB, UT																									n/a	Housekeeping	142	
17	F	1985	Air Force	Lowry AFB														Y											n/a	Commissary	143	
17	F	1985	Air Force	Lowry AFB																									n/a	Refuse collection	144	
17	F	1985	Air Force	Mather AFB																									n/a	Groundskeeping	145	
17	F	1985	Marine Corps	MC Air Stn, Beaufort																									n/a	Family housing maint	146	
17	F	1985	Air Force	McClellan AFB, CA																									n/a	Precision msrmnt equip lab	147	
17	F	1985	Navy	Naval Air Propulsion Ctr																									n/a	Custodial services	148	
17	F	1985	Navy	Naval Air Stn, Lemoore																									n/a	Mess attendant services	149	
17	F	1985	Army	Sharpe Army Depot, CA																									n/a	Supply mgt	150	
17	F	1985	Army	St. Louis Area Spt Ctr																									n/a	Installation support	151	
17	F	1985	Army	Tobyhanna Army Depot																									n/a	Custodial services	152	
17	F	1985	Navy	USN Stn, Mayport, FL																									n/a	Motor vehicle ops & maintenance	153	
17	F	1985	Air Force	Vance AFB																									n/a	Flight simulator ops	154	
17	F	1985	Air Force	Warner Robins Air Log Ctr																									n/a	Precision msrmnt equip lab	155	
18	L	1982	Clark County, WA	Public Defenders Ofc																									-	Quality of legal rep declined at >\$	156	
19	S	1997	Arizona	Dept of Corrections																									n/a	15 st vs 1 pvt minimum secty prison	157	
20	S	1996	Louisiana	Dept of Corrections																									n/a	1 st vs 2 pvt max/med sec prisons	158	
21	S	1998	Florida	Dept of Corrections																									+/-	Bay Correctional Facility 0 savings	159	
21	S	1998	Florida	Dept of Corrections																									+/-	Moore Haven Crrctnl Fac 4% svngs	160	
22	S	1985	Florida	Dept of Corrections																									+/-	1 pub vs 1 pvt juvenile detention ctr	161	
23	S	1995	Tennessee	Dept of Corrections																									n/c	No savings & no quality differences	162	
24	S	1996	3 States	Welfare																									+	Child support enforcement	163	
25	F	2000	Army	Fort Riley, KN																									n/a	Storage & warehouse activity	164	
25	F	2000	Air Force	Laughlin AFB TX																									n/a	Engine repair	165	
25	F	2000	Air Force	Laughlin AFB TX																								n/a	Base operating support	166		
25	F	2000	Navy	Naval Med Ctr, San Diego																								n/a	Child care center	167		
25	F	2000	Navy	Navy Base, San Diego, CA																								n/a	Regional youth & family svcs activity	168		
25	F	2000	Air Force	Wright-Patterson AFB, OH																								n/a	Base operating support	169		
26	F	2000	Defense	Various																								n/a	286 DoD A-76 Competitions	170		

RAW DATA (TABLE 4.1)

S O U R C E	F/ S/ C L	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																				QUAL OF SVC =/-/nc	NOTES	#						
27	F	1997	Air Force	OK City Air Log Center, OK	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	n/a	B-1B airplane repair	171
28	F	1997	Air Force	Aero Gdnc & Met.Ctr, OH									Y				N	N											n/a	Repair of 254 parts	172		
29	F	1999	Air Force	Anderson AFB, Guam									Y																n/a	Family housing maint	173		
29	F	1999	Air Force	Anderson AFB, Guam									Y															n/a	Refuse collection	174			
29	F	1999	Air Force	Andrews AFB, MD																								n/a	Admin support for medical records	175			
29	F	1999	Air Force	Bolling AFB, D.C.																								n/a	Family housing maint	176			
29	F	1999	Air Force	Davis Monthan AFB, AZ																								n/a	Family housing maint	177			
29	F	1999	OSD	Def Commissary Agency									Y															n/a	Commissary	178			
29	F	1999	OSD	Def Commissary Agency									Y															n/a	Commissary (Camp Pendleton)	179			
29	F	1999	OSD	Def Commissary Agency									Y															n/a	Commissary (Kaneohe Bay, HI)	180			
29	F	1999	Air Force	Edwards AFB, CA																								n/a	Base supply	181			
29	F	1999	Air Force	Eglin AFB, FL																								n/a	Range mobile target support	182			
29	F	1999	Air Force	Eglin AFB, FL																								n/a	Library services	183			
29	F	1999	Air Force	Elmendorf AFB, AK																								n/a	Power produciton	184			
29	F	1999	Army	Ft. Sam Houston, TX																								n/a	Dining svcs	185			
29	F	1999	Air Force	Goodfellow AFB, TX																								n/a	Groundskeeping	186			
29	F	1999	Air Force	Grand Forks AFB, ND																								n/a	Base operating support	187			
29	F	1999	Air Force	Hill AFB, UT																								n/a	Groundskeeping	188			
29	F	1999	Air Force	Hurlburt Field, FL																								n/a	Transient aircraft maintenance	189			
29	F	1999	Air Force	Keesler AFB, MS																								n/a	Groundskeeping	190			
29	F	1999	Air Force	Lackland AFB, TX																								n/a	Animal caretaking	191			
29	F	1999	Air Force	Little Rock AFB, AR																								n/a	Transient aircraft maintenance	192			
29	F	1999	Air Force	McGuire AFB, NJ																								n/a	Family housing maint	193			
29	F	1999	Air Force	Nellis AFB, Nevada																								n/a	Family housing maint	194			
29	F	1999	Navy	Pacific Fleet																								n/a	Family service centers	195			
29	F	1999	Navy	Rough & Ready Island, CA																								n/a	Telecommunications Center	196			
29	F	1999	Air Force	Tinker AFB, OK																								n/a	Communication functions	197			
29	F	1999	Air Force	Tyndall AFB, FL																								n/a	Base operating support	198			
29	F	1999	Air Force	Vandenberg AFB, CA																								n/a	Civil engineering	199			
30	L	1997	Indianapolis, IN	White River Enviro Prtnrshp																								+	2 waste water plants	200			
31	L	1986	Various	Local Water Utilities																								n/c	68 public, 59 pvt water utilities	201			
32	L	1996	Charlotte, NC	Public Works																								n/a	Solid waste disposal	202			
33	S	2001	Various	State prisons																								n/a	17 prison privatization studies	203			
34	L	1983	Various	Local Water Utilities																								n/a	262 public, 57 pvt water utilities	204			

RAW DATA (TABLE 4.1)

S O	F/ S/ C L	DATE OF STUDY	GOV'T AGENCY	DEPARTMENT	TYPE OF SERVICE CONTRACTED																						QUAL OF SVC	NOTES	#				
					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	=/-/nc		
35	S	1997	Various	416 statewide agencies																									n/a	3,104 programs & svcs prvtzd	205		
36	S	2001	Ohio	Dept of Corrections						-		n/a																	n/a	Paid>than gov employees 4 food svc	206		
36	S	2002	Oklahoma	Dept of Transportation								n/a																	-	Bad grass mowing	207		
36	S	2002	Oklahoma	Dept of Transportation																									-	Not clearing snow;caused exit danger	208		
36	L	2002	TarponSprings, FL	Garbage pickup																									-	Poor quality by Waste Mgt, Inc	209		
36	S	2002	Ohio	MIS (Dpt of Job & Fam Svc)																									-	Krs \$105 @ hr; govt \$42 @ hr	210		
36	L	2000	Plm Bch Cnty,FL	School Board																									-	Poor school custodial service	211		
36	S	2002	New Jersey	Vehicle inspections																									-	Corruption, long lines, more costly	212		
36	L	2000	MilwaukeeCounty	Welfare Program																									n/a	Unauthorized spending by Kr	213		
37	S,L	1993	Various	Social Services																									n/a	50 states, 25 counties	214		
38	S,L	2001	Various	Social Services																									-	Welfare pvtzn: > cost; < quality	215		
39	L	2003	Stocton, CA	Utilities																									-	"Brain drain" not recoverable	216		
40	L	2001	Lee County, FL	Water Utilities																									-	Kr did not conduct enough O&M	217		
40	L	2001	Atlanta, GA	Water Utilities																									-	Dry fire hydrants, long svc delays	218		
40	L	2001	New Orleans, LA	Water Utilities																									-	Raw sewage diverted to river	219		
40	L	2001	Pekin, ILL	Water Utilities																									-	Low H2O pressure, hi rates	220		
40	L	2001	S.F., CA	Water Utilities																									-	Kr bad consultancy	221		
40	L	2001	Jersey City, NJ	Water Utilities																									n/c	"Pvtzn no worse, no better"	222		
																																223	
																																224	
																																225	