

TABLE OF CONTENTS

CHAPTER 1. INTRODUCTION.....	1
Purpose of the Study.....	4
Justification of the Study.....	6
Statement of the Problem.....	9
Significance of the Study.....	9
Assumptions of the Study.....	11
Definition of Terms.....	11
Delimitations.....	13
Limitations.....	14
CHAPTER 2. LITERATURE REVIEW.....	15
Meaning of Home.....	15
Importance of Housing for the Older Persons.....	17
Attributes of Housing for the Older Persons.....	18
Resident Satisfaction.....	20
Concept of Satisfaction.....	20
Factors Related to Satisfaction.....	21
Assisted Living Facilities.....	27
Definition of Assisted Living.....	27
Philosophy and Principles of Assisted Living.....	29
Types of Assisted Living Facilities.....	32
The Growth of the Assisted Living Industry.....	33
Factors Affecting the Growth of Assisted Living Facilities.....	35
Average Size and Age of Structure.....	36
Services.....	36
Location.....	38
Case Management Staff.....	39
Regulations/Cost/Sponsorship.....	41

Resident Profiles in Assisted Living Facilities.....	44
Age/Gender/Marital Status/Health Status.....	45
Length of Stay.....	46
Theories of Person-Environment Interactions.....	47
Summary.....	51
CHAPTER 3. METHODOLOGY.....	52
Study Procedure.....	54
Site Selection Procedure.....	54
Resident Selection Procedure.....	56
Data Collection Methods.....	58
Interviews.....	58
Observations.....	60
Document Review.....	62
Personal Journal.....	62
Analyzing Method.....	63
Validity and Reliability.....	64
CHAPTER 4. GENERAL FINDINGS.....	66
General Characteristics of the Sites and Participants.....	66
Facility Characteristics	66
Resident Characteristics.....	68
Housing Experiences of Residents.....	72
Homelike Features of ALFs.....	75
Physical Environment.....	75
Social Environment	84
Organizational Environment.....	93
Summary.....	105

CHAPTER 5. RESIDENTS' PERCEPTIONS OF ASSISTED LIVING FACILITY AS A "HOME".....	110
Meaning of Home.....	110
Homelike.....	110
Home.....	113
Current Dwelling as a "Home".....	115
Safety and Security.....	116
Services and Care.....	117
Autonomy/Privacy.....	118
Independence.....	120
Social Life/Friendship.....	122
Family Support.....	124
Daily Routine.....	125
Personalization.....	127
Physical Environment.....	129
Rules and Regulations.....	130
Summary.....	132
CHAPTER 6. RESIDENT SATISFACTION.....	135
Personal Factors.....	135
Physical Factors.....	138
Social Factors.....	141
Organizational Factors.....	144
Summary.....	151
CHAPTER 7. CONCLUSIONS.....	153
Overview of Study.....	153
Major Findings.....	153
Conclusions and Implications.....	155
Physical Environment.....	158
Social Environment	160

Organizational Environment.....	162
Recommendations for Future Research.....	164
REFERENCES.....	167
APPENDIX A.....	178
IRB Protocol.....	179
APPENDIX B.....	181
Informed Consent Form for Administrator.....	182
APPENDIX C.....	183
Informed Consent Form for Residents.....	184
APPENDIX D.....	185
Interview Guide.....	186
APPENDIX E.....	187
Semi-Structured Interview Questions for Residents in Assisted Living Facility	188
APPENDIX F.....	190
Semi-Structured Interview Questions for Administrator of Assisted Living Facility.....	191
APPENDIX G.....	192
Homelike Evaluation Instrument.....	193
VITA.....	201

LIST OF TABLES

Table 1. Profile of Five Assisted Living Facilities Selected.....	67
Table 2. Profile of Respondents.....	71
Table 3. Services and Amenities of Five Sites.....	95

LIST OF FIGURES

Figure 1. Flow Chart of Research Process.....	53
Figure 2. Personalization of doorway (Locust Lane).....	81
Figure 3. Personalization of private room (Ash Meadow).....	81
Figure 4. Personalization of private room (Maple Terrace).....	82
Figure 5. Personalization of private room (Locust Lane).....	83