# Virginia Tech University Libraries

Discovery Teams
Spring 2012

#### **Team Members**

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### **Team Theme/Topic**

Group work

# **KEY OBSERVATIONS RELATED TO YOUR THEME**

(5-6 major trends)

- Comfort
  - Less institutional feel (more café-like or coffee shop)
- Convenience
- Flexible workspaces and furniture
- Additional display screens, whiteboards, increased
   Wi-Fi accessibility, more rooms/closed off spaces
- Lighting like natural light

## **SURPRISING OBSERVATIONS / COMMENTS**

(3-5 unexpected things that you encountered)

- Number of people in the library not using library resources (most of what they needed was via Scholar)
- How much seating would change in a small time frame (e.g. lots of group study to 1-2 at a table w/in an hour difference)
- How poor the Wi-Fi connection was considering it was just upgraded
- Most students hated the Math Emporium (giant bug-zapper)

#### "WHY THIS SPACE?"

(3-5 qualities that students preferred)

- Convenience was #1 by all groups interviewed
- Feel of the space (ambience of surroundings)
- Ability to concentrate in space, either with activity (e.g. white noise) or in quiet areas
- Comfortable furniture
- Social aspect seen-be-seen

#### "WHY OTHER SPACES?"

(3-5 qualities that students preferred other locations)

- Convenient to:
  - Home
  - Food
  - Parking
  - Classes

• Comfortable, quiet, ambiance, lighting

Above depended on to what they needed at that time

Outlets were available

# "WHAT HAPPENS IN THIS SPACE?" (or with tools) (activities, process, how are they using the space/tools)

- Studying
  - Homework, prepping for class, projects, research papers, not always working on same thing
- Facebook
  - Often flipping between work and checking site
- Socializing
- Eating

#### THINGS TO FOLLOW-UP ON

(3-5 things that need more research)

- Furniture types that would work best, be most flexible and accommodating to different needs and body types
- Flexible group study spaces that are somewhat closed off, yet have whiteboard and/or video display and still social w/what's going on "outside" area
- How to improve Wi-Fi access
- Where to put more outlets!

#### ANYTHING ELSE YOU WANT TO SHARE

- Some things we can't change (e.g. convenient locations) but maybe we can partner with those spaces to include library poster/ad for where to get help on research?
- Students were very enthusiastic about sharing their ideas (some overly so)
- Students excited about the idea of library renovations

